



CIHAN BANK

ISLAMIC INVESTMENT AND FINANCE P.S.C.
مصرف جيهان للاستثمار والتمويل الاسلامي ش.م.خ

قسم التوعية المصرفية وحماية الجمهور ترميز
نظام الجودة مع الإستثمارات (WI-1103)

COMPLAINT FORM
(WI-1103-F02E)

Bank Name				Branch		
Name of compliant		Natural		Moral		
Phone NO.				E mail address		
Address				Account type		
Occupation				Account number		
Balance				<input type="checkbox"/> dinar <input type="checkbox"/> dollars <input type="checkbox"/> other()		
The subject of the compliant						
<p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>						
Documents if any		Yes		No		
Type of attached documents						
Declaration						
<p>I confirm that all information provided above is correct and in accordance with reality and take the full responsibility for the inaccuracy of the above information also confirm that the subject of the complaint has not been presented to the judiciary authorities and I have not right to take any further actions in case got the agreement with the bank or the company as a corrective action on the subject of the compliant and will complete the required procedure by the bank or the company concerned.</p>						
Signature of the compliant				Date		
Signature of the compliant employee				Date		
Result was reached by the banking awareness and consumer protection department						
Signature of the BAACPD manager				Date		